



# Tadiran Telecom

Coral delivers a variety of advantages to users seeking to work and collaborate more effectively. The features listed below are available with the Coral family of communications servers and related products and applications.



## Coral®

### Features List

#### SYSTEM FEATURES

- Account Codes
- Attendant Feature Set
- Automated Number Identification (ANI)
- Automatic Route Selection (Route Optimization)
- Autoset Relocate
- Battery Backup – RAM, Battery Backup
- Boss Groups
- Calibrated Opening in Libraries
- Centrex Operation, Transfer Buffer
- Classes of Service (COS)
- Combined Night Answer
- Computer Telephony Integration (CTI)
- Conference-Lock View / Forced Release
- Console-less Operation
- CoraLink Adapter
- Cordless Phone Connection
- Day / Night Assistance Alert
- Database Programming
- Dial Call Pickup Directed, Call Pickup
- Dictation Access
- Digit Train Conversion, Creation, Deletion and Insertion
- Digit Train Translation
- Digital Announcer (4VSN)
- Distributed Architecture, Microprocessors & Software
- Emergency Calls E-911 (USA Version)
- Emergency Timeslot Reservation
- Enhanced Conference
- Executive Privilege SMDR
- Expanded Dialing Plan
- Flash Memory Support
- Flexible Tone Plan
- Forced Authorization Code (FAC)
- Group Call (Preset Conference)
- Hot Line
- Hot Standby Operation (Coral 6000)
- Hot Station
- Hunt Group – Terminal / Circular / Automatic Overflow
- Hunt Group – Release
- Intercept / Divert
- Major / Minor Alarm
- Malicious Call Trace
- Message Waiting Activation by E&M Tie Line
- Modem – Internal
- Multiple Music Sources
- Multiple Registration
- Music On Hold
- Night Service Automatic Switching
- Numbering Plan
- Off-Hook and On-Hook Trunk Queuing
- On-Line Card Insertion
- On-Line Database Programming – Remote And Local
- On-Line Diagnostics
- Page Queue (Page\_Q)
- Paging Access
- Port Gain – Individual
- Port-To-Port Connection
- Predetermined Night Answer
- Programming Interface
- Public Speed Call Library
- Recall
- Recall / Incomplete Destination
- Recall / No Answer on E&M Tie Lines
- Redial Last
- Reminder
- Room Status
- Relay Activation
- Reminder Call
- Remote Maintenance
- Remote Shelf
- Restrictions – Station
- Ringback, Ringback – Immediate, Ringback – Secondary
- Saved Number Repeat
- Series Call
- Silent Monitor
- SMDR Backup
- SMDR Call Records Storage, Call Transfer Tracking
- SMDR Cost Calculation (SMDR CC)
- SMDR List
- SMDR Report Generation
- Speed Dial Library – Restriction By Rank
- Speed Dial Public (System) and Private
- Stop Dial
- 3-Way Conference, 1A2 Emulation, 3-Way Digital Conference
- 3-Way with Two Incoming Calls
- System Class of Service Changeover
- System Clock and Diagnostics
- System Management – Multiple Password Protected Levels
- System Tones
- Tenant Service Class of Services, Tenant Service Ranking
- Toll Restriction – Digit Analysis, Trunk Groups
- Transfer
- Trunk Answer From Any Station
- Uniform Call Distribution (UCD)
- Verified Forced Authorization Codes (VFAC)
- Virtual Numbers
- Voice Mail Interface
- Voice Mail & Automated Attendant (Integrated)
- Whisper Page
- Wireless Telephone System (WTS)

## TRUNK FEATURES

- Automatic Trunk Test
- Basic Rate Interface (BRI)
- Calibrated Opening (Trunk Flash)
- Digital Trunk Access
- Direct In-Dial
- Direct-In-Dial Editing, Grouping and Second Dial Tone
- Direct-In-Lines (DIL)
- Direct Inward System Access (DISA)
- Drop Trunk No Dial
- DTMF/DP and DP/DTMP Conversion
- E&M Tie Lines
- Flash (Trunk / PBX / Centrex / ESSX)
- ISDN Support (PRI And BRI)
- Powerfail Transfer and Call Retention
- Primary Rate Interface (PRI)
- Trunk, Trunk Groups Access
- Trunk Impedance Matching
- Trunk Timers, Transfer Restriction
- Networking Features
- Network Support (Coral QNet™)
- Non-Blocking Network Arrangement
- QSIG-QNet Network Features

## DIGITAL STATION FEATURES

- Automatic Answer, Disconnect and Hold
- Automatic Repertory Dialer (Scanner Operation)
- Automatic Transfer and Voice Page Access
- Background Music and Volume Control
- Break-In / Barge-In
- Busy Lamp Field / Direct Station Select (DSS)
- Call Back Messages
- Call Forwarding
- Call Hold - Multiple
- Call Log
- Camp-On Off-Hook
- Clock Display On/Off
- Common Line Appearance
- Dialing Protocol
- Direct Station Selection
- Direct Trunk Termination
- Display Scrolling Control
- Display System Operation
- Do Not Disturb (DND) and Override
- DTMF Through Dialing
- DTMF to Single Line Port
- Dynamic Feature Activation
- Elapsed Time Display
- Exclusive Hold
- Executive Group
- Field Upgradeable
- FlexiCall
- FlexSet (Telephones & Soft-Keys)



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- FlexSet 40B Support
- Forced Release
- Group Listen
- Handset – Secondary, Volume Control
- Handsfree Announce and Reply (Busy and Idle Condition)
- Headset Operation
- Help Key
- Last Number Redial
- Loop Key
- Message Indication
- Modular Telephone Option
- Multilingual Telephone Display
- Multiple Line Appearance
- Mute Microphone
- Name-Number Conversion
- On-Hook Dialing
- Password Change
- Preference – Programmable and Override
- Preselection
- Privacy – Automatic, Controlled
- Privacy Release / Activation
- Private Line Programming
- Private Speed Call Library
- Programmable Expansion Module (or FlexSet 40B)
- Programmable Keys
- Ringing Cadence and Frequency Control
- Ringing Volume Control
- Speakerphone (Software Controlled)
- Speakerphone Volume Control
- System Non-Exclusive Hold
- Telephone Protected Keys
- Trunk Group Termination (Pooling) With Indication
- Turret Emulation
- Visual Display (Optional LCD Type)
- Voice Page Auto Answer
- Voice Page On/Off, Outgoing
- Zone Stations Paging / All Call

## DIGITAL STATION DISPLAY FEATURES

- FlexSet 120D, 120S, 280D, 280S
- Abbreviated Dialing Information
- Automatic Number Identification (ANI)
- Call Forward Source Display
- Dialed Number
- Display Field Upgrade
- Diverted Call Information
- Dynamic Call Divert Information
- Elapsed Time
- Facility Used Display
- Library Name / Number
- Name / Number Identification
- Name Trunk / Port
- Number of Calls Waiting Display
- Programming Display
- Review Button Status
- Scroll
- Second Line Information
- Select Camp-On, Hold, Message Display
- Station Name / Number Display
- System Function Display
- Time / Date Function
- View Camp-On, Hold, Message List

## ACD FEATURES

- ACD Management Information System
- Automatic Call Distribution (ACD)
- Help Key
- Hot Agent Seat
- Hunt Group – Terminal / Circular / Automatic Overflow
- Incoming Call Delay
- Interactive Voice Response (IVR) on ACD
- Load Agent Identification
- Log In / Log Out

- Mandatory Announcement
- Release / Resume
- Wait Queue
- Wrap-Up Code, Wrap-Up Time

## ANALOG STATION FEATURES

- Alternate Attendant
- Broker Service
- Call Forwarding, Hold and Park
- Camp-on Busy, Do-Not-Disturb, Groups, Idle, Off-Hook
- Consultation Hold
- Data Line Security
- Dial Lock
- Distinctive Ring
- Executive Busy Override, Executive Privilege
- Last Number Redial
- Message Activation Station to Station
- Message Waiting Lamp on Analog Single-Line Phone
- Privacy
- Recall
- Station Class of Service Changeover
- Station Transfer

## ATTENDANT FEATURES

- Alternate Answering, Alternate Answering Position
- Attendant Display of Busy Station
- Attendant Feature Set
- Attendant Forward for Undefined Station
- Camp-on Busy
- Computerized Attendant Position (CAP)
- Control of Overflow
- Control of Station Features
- Control of Trunk Group Access
- Controlled Outgoing Restrictions
- Direct Station Select / Busy Lamp Field (DSS / BLF)
- Dual Night Answer Mode
- Faulty Central Office Trunk Removal
- Flexible Hot Station Destination
- Flexible Speed Call Library Modification
- Hot Station
- Multiple Console Operation
- Night Answer Destinations
- Recall With Display
- Reservation of Outgoing Trunks
- Split Function
- Station Attendant Assignment
- Station Blocking, Flexibility and Lock
- Unattended Services

## COMPUTERIZED ATTENDANT POSITION FEATURES

- Automatic Alphabetized Positioning
- Automatic Dialing From Cursor Line Identification
- Automatic Screen Updates
- Busy/Idle Display of DID Trunks on CAP
- Calling Information
- Console Priorities – Attendant Selection
- Department Search / Directory
- First Name Search / Directory
- Remarks Search / Directory
- VIP Search / Directory
- Keyboard Answering, Dialing
- Message Center
- Messaging – Auto-Log, Delete, Print and Save Function
- Mnemonic Search
- Modify Trunk Group
- Non-Attendant Operations
- Pagination
- PC-Based Console
- Print Directory
- Private Library
- Status Field, Status Indication
- Trunk Status, View Trunk Group Status