

## Yealink EXP39 Expansion Module



**Expansion Module EXP39 is designed for connection to the Yealink T26P/T28P and T38G VoIP phones.**

**Note:** Before installation, be sure to unplug the remote Internet connection and/or power supply as well as the phone stand from the Yealink IP phone. Place the telephone and the expansion module upside down on a soft surface so that you can read nameplates from the front. The expansion module must be placed to the left of the telephone.

### a). Connect to the phone

Use the connecting sheet and screw to connect the EXP39 to the IP phone.





## **b). Connect to the next module**

Follow the same step to connect the next expansion module



**Note:** The phone can support up to six expansion modules. If you use more than three expansion modules, you will need to connect an additional power adapter to any one of the expansion modules.

### **c). Connect cords**

Plug the connecting cord into the **Ext** jack of the IP phone (the next port to the **Ext in** jack of the first module). To connect more than one module, plug another cord into the **Ext out** jack and the other port to the **Ext in** jack of the second module.



**Note:** Users can connect up to six modules. Connect the **Ext in** port of the previous module and the **Ext out** port of the next module with a connecting cord.

Attach the stand and power adapter. Connect handset and headset to use.

### **d). Configuration**

The expansion module EXP39 has 38 programmable keys that can be configured via the **Star2Star web portal**. 19 keys appear on the first screen with a **"Page Switch"** key at the top of the screen that switches the display to a second display of 19 keys. Press the **"Page Switch"** to return to the original screen.



You may use the **Star2Star web portal** to configure key functions, i.e. monitor the presence of local extensions, speed dials, numbers you call on a regular basis.

1. Log in to the **Star2Star web portal**. Click the **Configuration** tab at the top of the screen.

## Dealer Menu

### ADD

- [Add a New Customer](#)
- Add a location to an existing customer:  [Add](#)
- Complete location information:  [Resume](#)

### VIEW/EDIT

- View/Edit an existing location:  [View/Edit](#)
- [Click here to go to the Dollar General bulk edit page](#)

### INSTALL

- Install:  [Install](#)

### OPTIONS

- [User Manager](#)


2. Click **Extensions**.

## Star2Star Communications -- = Bend Office

You are currently modifying settings at the location:  [Save Changes to PBX](#)

### PHONE SYSTEM CONFIGURATION

#### Basic Settings

- [Location Information](#)
- [Additional Location Information](#)
- [Porting](#)
- [New Number](#)
- [StarNet Analyzer](#)
- [Extensions](#) 
- [Analog Backup / Operator](#)

#### Advanced Settings

- [Incoming Call Routing / Scheduler](#)
- [Automated Attendants](#)
- [Destinations](#)
- [StarCenter Manager](#)
- [Star2Star Application Framework](#)
- [Multi-Queue Monitor](#)
- [StarCenter Recordings](#)
- [On-Hold Options](#)
- [Custom Devices](#)
- [FXS Devices](#)
- [Inbound CallerID Blocking](#)
- [Asset Management](#)
- [StarScope Manager](#)
- [Configuration Summary](#)
- [Print Company Directory](#)

#### Individual Phone Settings

- [Individual Phone Settings](#)

3. Edit the extension and set the number of expansion modules. **Click Save Changes to PBX.**

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[Return](#)

### EXTENSIONS

#### Existing Extensions

| CallerID [Extension]                          | Options                                     |
|-----------------------------------------------|---------------------------------------------|
| <a href="#">Buck Heim [100]</a>               | <a href="#">Edit</a> <a href="#">Delete</a> |
| <a href="#">KBH Panasonic KX-TGP500 [101]</a> | <a href="#">Edit</a> <a href="#">Delete</a> |
| <a href="#">KBH SPA3102 [102]</a>             | <a href="#">Edit</a> <a href="#">Delete</a> |
| <a href="#">Jon Test [103]</a>                | <a href="#">Edit</a> <a href="#">Delete</a> |
| <a href="#">Buck Heim [280]</a>               | <a href="#">Edit</a> <a href="#">Delete</a> |
| <a href="#">KBH IP450 [450]</a>               | <a href="#">Edit</a> <a href="#">Delete</a> |
| <a href="#">KBH SPA509 [509]</a>              | <a href="#">Edit</a> <a href="#">Delete</a> |
| <a href="#">KBH SPA525G [525]</a>             | <a href="#">Edit</a> <a href="#">Delete</a> |
| <a href="#">Fred Smith [650]</a>              | <a href="#">Edit</a> <a href="#">Delete</a> |
| <a href="#">Senay Virtual FM/FM [651]</a>     | <a href="#">Edit</a> <a href="#">Delete</a> |
| <a href="#">Temp Extension [655]</a>          | <a href="#">Edit</a> <a href="#">Delete</a> |
| <a href="#">Buck Heim [iPhone] [723]</a>      | <a href="#">Edit</a> <a href="#">Delete</a> |
| <a href="#">Buck Softphone [777]</a>          | <a href="#">Edit</a> <a href="#">Delete</a> |
| <a href="#">Conf Bridge Intro Link [790]</a>  | <a href="#">Edit</a> <a href="#">Delete</a> |

#### Edit an Extension

|                      |                                       |
|----------------------|---------------------------------------|
| User                 | <span>No user</span>                  |
| Extension            | <input type="text" value="103"/>      |
| Extension Name       | <input type="text" value="Jon Test"/> |
| Enable Voicemail Box | <span>Yes</span>                      |
| Phone:               | <span>Yealink T38G</span>             |
| MAC Address:         | <input type="text"/>                  |

|                           |                                  |                                        |                                     |
|---------------------------|----------------------------------|----------------------------------------|-------------------------------------|
| Outgoing CallerID, Line 1 | <span>Bend Office Default</span> | Allow intracompany calls               | <input checked="" type="checkbox"/> |
| Outgoing CallerID, Line 2 | <span>Bend Office Default</span> | Allow local calls                      | <input checked="" type="checkbox"/> |
| Outgoing CallerID, Line 3 | <span>Bend Office Default</span> | Allow long distance calls              | <input checked="" type="checkbox"/> |
| Outgoing CallerID, Line 4 | <span>Bend Office Default</span> | Allow international rate calls         | <input type="checkbox"/>            |
| Outgoing CallerID, Line 5 | <span>Bend Office Default</span> | Allow toll-free calls                  | <input checked="" type="checkbox"/> |
| Outgoing CallerID, Line 6 | <span>Bend Office Default</span> | Allow 411 calls                        | <input checked="" type="checkbox"/> |
| Remote Extension          | <input type="checkbox"/>         | Hide extension from Company Directory? | <input type="checkbox"/>            |
| Expansion Modules         | <span>0</span>                   | Hide extension ?                       | <input type="checkbox"/>            |
|                           |                                  | Enable Call Accounting Code Prompt?    | <input type="checkbox"/>            |

[Add CACs](#)

[Save Changes](#) [Move Extension](#) [Reset Voicemail Box](#) [Cancel](#)

[Return](#)

#### 4. Click **Individual Phone Settings**.

## Star2Star Communications -- = Bend Office

You are currently modifying settings for extension: Jon Test [103] [Save Changes to PBX](#)

### INDIVIDUAL PHONE SETTINGS

- [Speed Dials](#)
- [Phone Options](#)
- [Find-Me / Follow-Me](#)
- [Voicemail](#)
- [CallerID Blocking](#)
- [Agent Login](#)
- [Multi-Queue Monitor](#)
- [Away State](#)
- [Print Company Directory](#)
- [StarDialer \(32-bit\)](#)
- [StarDialer \(64-bit\)](#)
- [User Guides](#)
- [Return to Phone System Configuration](#)

### EXTENSION SUMMARY

Jon Test [103]

Phone Status

Find-Me/Follow-Me

Off

Voicemail

Voicemail2Email: Off

StarDialer User Channel

SiP/text\_992082

User

No user defined for this extension

#### 5. Click the **Speed Dials** option.

#### 6. Use the drop-down lists to point the speed dials to the desired extensions, destinations or custom dial patterns.

You are currently modifying settings for extension: **David Smith [297]** [Save Changes to PBX](#)

## SPEED DIALS

After making changes on this page, please remember to **Save Changes to PBX** and **reboot** the phone.

### Speed Dials

|                |                  |
|----------------|------------------|
| Speed Dial #1  | Park a Call      |
| Speed Dial #2  | Park Position #1 |
| Speed Dial #3  | Park Position #2 |
| Speed Dial #4  | Park Position #3 |
| Speed Dial #5  | Park Position #4 |
| Speed Dial #6  | Not Selected     |
| Speed Dial #7  | Not Selected     |
| Speed Dial #8  | Not Selected     |
| Speed Dial #9  | Not Selected     |
| Speed Dial #10 | Not Selected     |

### Expansion Module

|                |                               |                |                                   |
|----------------|-------------------------------|----------------|-----------------------------------|
| Speed Dial #11 | Reserved For Page Switching.  | Speed Dial #31 | Reserved For Page Switching.      |
| Speed Dial #12 | Not Selected                  | Speed Dial #32 | --- Graham D Potter Line 1 [112]  |
| Speed Dial #13 | --- Doug Miles Line 1 [160]   | Speed Dial #33 | --- Doug Miles Voice Mail [160VM] |
| Speed Dial #14 | --- David Smith Line 1 [297]  | Speed Dial #34 | Not Selected                      |
| Speed Dial #15 | --- Video Studio Line 1 [281] | Speed Dial #35 | Not Selected                      |
| Speed Dial #16 | Not Selected                  | Speed Dial #36 | Not Selected                      |
| Speed Dial #17 | Not Selected                  | Speed Dial #37 | Not Selected                      |
| Speed Dial #18 | Not Selected                  | Speed Dial #38 | Not Selected                      |
| Speed Dial #19 | Not Selected                  | Speed Dial #39 | Not Selected                      |
| Speed Dial #20 | Not Selected                  | Speed Dial #40 | Not Selected                      |
| Speed Dial #21 | Not Selected                  | Speed Dial #41 | Not Selected                      |
| Speed Dial #22 | Not Selected                  | Speed Dial #42 | Not Selected                      |
| Speed Dial #23 | Not Selected                  | Speed Dial #43 | Not Selected                      |
| Speed Dial #24 | Not Selected                  | Speed Dial #44 | Not Selected                      |
| Speed Dial #25 | Not Selected                  | Speed Dial #45 | Not Selected                      |
| Speed Dial #26 | Not Selected                  | Speed Dial #46 | Not Selected                      |
| Speed Dial #27 | Not Selected                  | Speed Dial #47 | Not Selected                      |
| Speed Dial #28 | Not Selected                  | Speed Dial #48 | Not Selected                      |
| Speed Dial #29 | Not Selected                  | Speed Dial #49 | Not Selected                      |
| Speed Dial #30 | Not Selected                  | Speed Dial #50 | Not Selected                      |

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- Click **Save Changes to PBX**.
- Once the Save Changes has completed, **reboot** the phone.